

Desirée Chek

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Toronto, Canada

WORK EXPERIENCE

TELUS Health | 4 yrs 5 mos

UX Designer II

Jan 2022 - May 2026

- Led the UX/UI design for complex systems, including concept development, wireframing, and prototyping for an electronic medical record (EMR)
- Collaborated closely with business analysts, UX researchers, and developers to ensure seamless integration of design solutions that align with business and user needs

Freelance Design Work | 5 mos

Service Designer

Client: Moving Forward Family Services | Aug 2021 - Oct 2021

- Led a human-centred design process to improve intern onboarding by reducing ambiguity and administrative burden
- Designed a service blueprint and facilitated a workshop to create alignment among executives

UI Designer

Client: TELUS Health and the University of British Columbia (UBC) | Jun 2021

- Led the design of an eMental Health clinic landing page to deliver accessible mental health care from qualified physicians

UBC School of Medicine Addictions and Concurrent Disorders Research Group | 1 yr 11 mos

Media and Events Coordinator

Sep 2020 - Mar 2021

- Transitioned eHealth conferences with over 50 speakers and 1,700 attendees into virtual events

Media and Communications Assistant

May 2019 - Aug 2020

- Managed the educational content team
- Defined and documented features for an eHealth platform

EDUCATION

User Experience Design

Emily Carr University of Art and Design

April 2021 - November 2021

BA English Literature and Language

The University of British Columbia

September 2016 - May 2020

VOLUNTEER EXPERIENCE

Mentor

UX Laurier Designathon

March 2025

Mentor

Simon Fraser University Eunoia UX Design Jam

April 2024